

**PROGRAM STUDI ILMU KEPERAWATAN
FAKULTAS ILMU KEPERAWATAN DAN KESEHATAN
UNIVERSITAS MUHAMMADIYAH SEMARANG**

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Gambaran Komunikasi Organisasi Perawat di Ruang Rawat Inap RSUD Muhammadiyah Gubug
xiv + 48 Halaman + 11 Tabel + 13 Lampiran + 2 Skema

Abstrak

Latar belakang : komunikasi sangat dibutuhkan dalam kehidupan manusia, begitu pula dalam pelayanan keperawatan. Komunikasi sangat penting karena akan mengantarkan proses pelayanan keperawatan menjadi lancar dan baik. Komunikasi sangat penting bagi manusia begitu juga halnya bagi suatu organisasi, dengan adanya komunikasi yang baik suatu organisasi dapat berjalan lancar dan berhasil begitu pula sebaliknya bila tidak ada komunikasi yang baik maka dalam suatu organisasi akan terjadi disharmonisasi antar anggota organisasi. Disharmonis antar anggota dapat dihindari dengan pemimpin organisasi perlu menggunakan pendekatan-pendekatan komunikasi organisasi.

Tujuan : penelitian ini bertujuan untuk mengetahui gambaran komunikasi organisasi perawat di ruang rawat inap.

Metode : penelitian ini menggunakan metode *deskriptif kuantitatif* dengan pendekatan *cross sectional*. Sampel dalam penelitian ini adalah semua perawat di ruang rawat inap RSUD Muhammadiyah Gubug sebanyak 51 perawat dengan teknik pengambilan sampel *total sampling*. Data dikumpulkan menggunakan kuesioner pendekatan komunikasi organisasi yang telah dimodifikasi dan teruji validitas serta reliabilitas yang dilakukan di ruang rawat inap RSUD Muhammadiyah Gubug. Proses pengumpulan data penelitian menggunakan instrumen kuesioner yang dilakukan melalui aplikasi *google form (online)*.

Hasil : hasil penelitian menunjukkan bahwa sebagian besar perawat memiliki komunikasi organisasi baik sebanyak (54,9%), sebagian besar perawat memiliki pendekatan komunikasi makro baik sebanyak (51%), sebagian besar perawat memiliki pendekatan komunikasi mikro baik sebanyak (70,6%), sebagian besar perawat memiliki pendekatan komunikasi individual baik sebanyak (80,4%).

Kesimpulan : komunikasi organisasi perawat di ruang rawat inap memiliki tiga pendekatan dengan kategori baik. Pendekatan makro pada komunikasi organisasi perawat di ruang rawat inap dalam kategori baik. Pendekatan mikro pada komunikasi organisasi perawat di ruang rawat inap dalam kategori baik. Pendekatan individual pada komunikasi organisasi perawat di ruang rawat inap dalam kategori baik.

Kata kunci : komunikasi organisasi perawat, perawat ruang rawat inap
Pustaka : 43 sumber (2009-2019)

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*The Description of Nurses' Organizational Communication in the Inpatient Room at PKU Muhammadiyah General Hospital of Gubug
xiv + 48 Page + 11 Table + 13 Appendix + 2 Scheme*

Abstract

Background: communication is not only needed in human social life but also in nursing services. Communication is very important because it determines the good and smooth nursing service. It is also important either for human or organization. With good communication, an organization can run smoothly and successfully. On the other hand, if there is no good communication, there will be disharmony between members of the organization in an organization. Disharmonies between members of an organization can be avoided using organizational communication approaches by the leader of the organization.

Objective: the objective of this study was to determine the description of nurses' organizational communication in the inpatient room.

Method: this research used a descriptive quantitative method with a cross-sectional approach. The sample was all 51 nurses in the inpatient room at PKU Muhammadiyah General Hospital of Gubug. The sample was taken using the total sampling technique. Data were collected using a modified organizational communication approach questionnaire and tested for validity and reliability, which was carried out in the inpatient room of the PKU Muhammadiyah Gubug Hospital. The data was collected through an online questionnaire accessed on the Google docs.

Result: the results showed that most nurses had good organizational communication (54.9%). Most of the nurses had a good macro communication approach (51%). Most of the nurses have a good micro communication approach (70.6%). Most of the nurses have a good individual communication approach (80.4%).

Conclusion: the communication of the nurse organization in the inpatient room of the PKU Muhammadiyah general hospital of Gubug was in a good category. The macro approach to nurse organizational communication was categorized as good. The Micro approach to nurse organizational communication was also categorized as good. Individual approach to nurse organization communication was also categorized as good.

Keywords: Nurses' Organizational Communication, Inpatient Nurses
Reference : 43 sources (2009-2019)